

Chertsey Health Centre

Influenza and COVID-19 Vaccinations

Flu

Vaccinations continue to be available. If you want one please contact the health centre through the footfall app on the website at www.tinyurl.com/getanyhelp or from the Quick Read code on the right. If you can't access using your mobile phone then call the practice to book, preferably in the afternoon.



Covid-19

The programme is being run on behalf of practices by North West Surrey Integrated Care Services (NICS) who will continue to invite patients in the following order as determined by NHS England and cannot be changed:-

1. residents in a care home for older adults and their carers
2. all those 80 years of age and over and frontline health and social care workers
3. all those 75 years of age and over
4. all those 70 years of age and over and clinically extremely vulnerable individuals
5. all those 65 years of age and over
6. all individuals aged 16 years to 64 years with underlying health conditions which put them at higher risk of serious disease and mortality
7. all those 60 years of age and over
8. all those 55 years of age and over
9. all those 50 years of age and over

Invitations will be sent out via the AccuRx vaccination system that was recently purchased by SH CCG and is still in development. The appointment book does not enable anyone to book into it unless generated by the text message sent. Be aware that older mobile phones, those that do not have internet connection, won't work with the link. At present vaccine deliveries are intermittent so it is very difficult to offer bookings far in advance. NICS do not always have sufficient staff and the CHC sometimes contact patients to assist. Some appointments are being made by letter post.

Advice for patients

1. If the link on the smart phone doesn't work it is because there are no more appointments for that batch available. You will be invited again once new vaccine supply is available.
2. Texts will be sent out when we have more appointments available and as the booking system is refined other ways of booking will be available.
3. We are still in very early stages of this programme and have limited vaccine at the moment – please be patient.
4. For those patients who have an old mobile phone or no mobile they will be called via landlines to receive their vaccine in time.
5. **Please** do not phone the CHC as there is no advice available other than that above and too many calls prevent other important patient issues being attended to.
6. The Chertsey Hall continues as a venue but other sites are being offered.

Further information will be given as it becomes available.